

Important Upgrade Instructions!!!

If you are upgrading from Version 2.X to Version 3.X, your existing data (learner records, test scores, etc.) can be transferred to the new Learning Management Center (LMC). You MUST transfer the data BEFORE any learners login to the new LMC because it is not possible to merge two existing sets of data (the old LMC and the new LMC) without losing critical information. Below is how to perform an upgrade. Please call us if you have any questions.

1. Make a back-up copy of the following folders in the existing RE_LMC folder: Admin, ProgLogs, Users.
2. Follow the installation instructions included with the program. DO NOT attempt to install the files into the existing directory for the version 2 programs (RE_LMC). The new files must be installed to a completely different folder named RE_LMC3. Install the Learning Management Center and all of the courses.
3. Login to the new Learning Management Center by selecting Admin Admin and use the password Admin. Follow the instructions on the screen to customize the Learning Management Center. Now license each course by launching it and going through the licensing process as instructed on the screen.
4. Once the Learning Management Center is installed and the courses are running properly, exit completely out of the Learning Management Center. Rename c:\program files\re_lms3\admin\logging.tbk to logging_new.tbk Now, copy the Admin, ProgLogs, and Users folders from the RE_LMC folder into the RE_LMC3 folder. Say "OK" when asked if you want to overwrite the existing folders. Now, delete the re_lms3\admin\logging.tbk file and rename the logging_new.tbk file to logging.tbk.
5. Restart the RE Learning Management Center 3. You should see a list of your learners at the login screen. You may now login using your old login information from the version 2 LMC.
6. DO NOT delete the old version 2 RE_LMC folder until you are fully satisfied with the way that the new LMC and courses are running. Then, to delete the old RE_LMC, go to Control Panel, Add-Remove Programs. All files will be under either Resource Engineering or ResEng. Click on the "Click Here for Support" link – it will show you the version number. Before removing, confirm that you are deleting items from version 2.X.